

October 5, 2012

**UPDATE**

**Progress Continues on the Titustown  
Water and Sanitary Sewer Replacement Project**

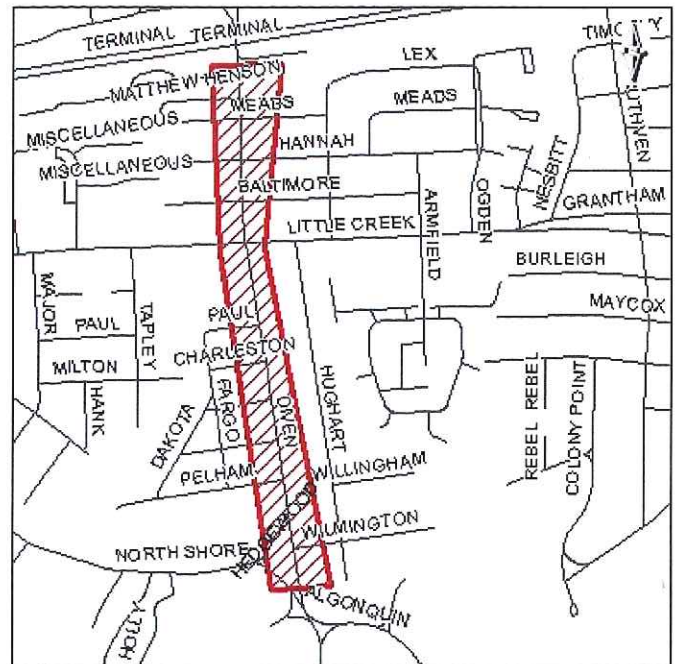
Dear Valued Customer,

The City of Norfolk Department of Utilities continues to make progress on the multi-million dollar water and sewer replacement project shown in the map area to the right.

The City's contractor, Tidewater Utility Construction, Inc. continues to install new sanitary sewer mains and service connections on Diven Street. The current work will continue north with two directional bores under West Little Creek Road, so as not to disrupt traffic.

During the boring under West Little Creek Road, the north and south intersections at Diven Street will be closed for up to two months. Detour signs will be in place to re-route traffic.

Following the crossing at West Little Creek Road, the contractor will resume water and sewer work on Diven Street, between West Little Creek Road and Terminal Boulevard.



At the end of construction, the roadways will be resurfaced and restriped. Anticipated final completion of the project is Spring 2013.

The City and our contractor will continue to do our best to minimize the unavoidable disruptions associated with the construction. We thank you for all of your cooperation thus far, and we look forward to completing this project, which will enhance your water and sewer services for many years to come. If at any time you have questions or concerns, please do not hesitate to contact the City's new on-site construction inspector, Thomas King. He can be reached by cell phone at 813-5450 to respond quickly. You may also contact the Project Manager, Megan White, at 664-6540.

Sincerely,

Kenneth R. Turner, P.E.  
Engineering Manager